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# B2B USER GUIDE

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# B2B USER GUIDE

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# INFORMATION BUTTON

Information button identifies that the product needs to be order in a certain multiples. If you click on information button and it tells you what the multiple is.

This message is also displayed just below the stock level when you click into at product.

Stock Code: WIPES1XL

In Stock



Smartora Industrial Multi Wipes  
100 Sheet

Stock Code: WIPES1/100

Excellent Stock

This product must be ordered in multiples of 6, quantities will be rounded up as you add them.

£2.95 (exc VAT) per Tub

Quantity Ordered	Price per Tub
1 - 59	£2.95 (exc VAT)
60 - 559	£2.75 (exc VAT)
560+	£2.45 (exc VAT)

Quantity:

Add to Basket

Add to Favourites ☆  
Add to Quote



Rondex RX.190 Pre-Saturated Cloth Wipes - 100 Sheet

Stock Code: RX.190

Excellent Stock

£6.00 (exc VAT) per Tub

Add ☆ 📄



Rondex RX.190 Pre-Saturated Cloth Wipes - 400 Sheet

Stock Code: RX.190/400

Out of Stock

Price Unavailable

Add ☆ 📄



Smartora Industrial Multi Wipes 100 Sheet

WIPES1/100

Excellent Stock

£2.95 (exc VAT) per Tub

Add ☆ 📄

This product must be ordered in multiples of 6, quantities will be rounded up as you add them.



Smartora Industrial Multi Wipes Refill Pouch - 100 Sheet

Stock Code: WIPES1/100RF

Out of Stock

Price Unavailable

Add ☆ 📄



Smartora Industrial Scrub Wipes - 80 Sheet

Stock Code: WIPES2/80

Out of Stock



Smartora Industrial Scrub Wipes - Biodegradable Solution

Stock Code: WIPES2/ECO

Excellent Stock

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# QUICK ORDER

If you are in a hurry, enter our product code and select your qty.

## Quick Order – How to Place Orders Quickly

If you're in a hurry, you can place orders much faster using the **Quick Order** option.

- The **Quick Order** button can be found at the top of the screen.
- Clicking it will take you to the **Quick Order page**, where you can enter product details directly.
- Simply type in the **product code and quantity** for each item you want to order.
- Once the information is entered, just click **Order** to complete the process.



WET WIPES  
& NON-  
WOVENS

TEXTILE  
RAGS &  
WIPERS

PPE, SPILL  
CONTROL &  
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## ⚡ Quick Order

Use this form to add products into the **basket**.  
Items will appear below as you add them for quick reference.

Stock Code / Product Name:

Begin entering a stock code or product name to show suggestions (these will show on the third character entered if found).

Quantity:

⚡ Quick Order

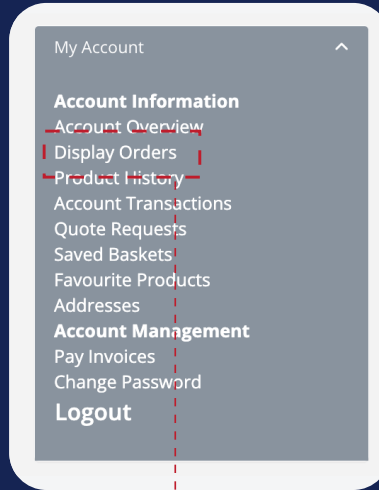
## Currently in Basket

Stockcode	Product	Quantity	Remove
-----------	---------	----------	--------

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# ORDER HISTORY



Information button identifies that the product needs to be order in a certain multiples. If you click on information button and it tells you what the multiple is.

This message is also displayed just below the stock level when you click into at product.

A screenshot of the 'Order History' page. At the top, there is a shopping cart icon and the title 'Order History'. Below the title is a 'Filter' dropdown menu. The main content is a table with columns: 'Customer Order No.', 'Order No.', 'Order Date', 'Product Name', 'Value', and 'Status'. Each row represents an order and includes a 'View Order' button. A red dashed arrow points from the 'Product History' menu item in the previous image to the 'Product Name' column of the table.

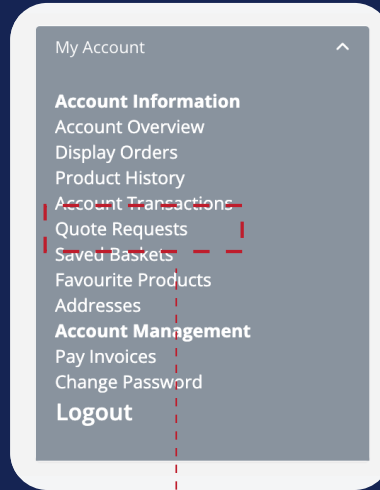
Customer Order No.	Order No.	Order Date	Product Name	Value	Status	
3652995-00	73209	10 Feb 2026	Product Name	£5854.01	In Progress	<a href="#">View Order</a>
3649668-00	73081	06 Feb 2026	Product Name	£1980.00	Complete	<a href="#">View Order</a>
3648561-00	73035	05 Feb 2026	Product Name	£695.25	Fully Despatched	<a href="#">View Order</a>

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# QUOTE REQUESTS

The Quote Request feature allows you to quickly request a price for larger volumes or special quantities. It's ideal when you need additional support on pricing before placing an order.



## Quote Requests

Please add your required products to the list and click Submit Quotation Request at the bottom of the page.

### Add a product to quote

You can add a product code that we don't stock to check if we can get this product for you.

Enter the product code and quantity to add a product to the quote. You can also use the search or categories across the top to find the product to quote.

**\*Note\*** - Any items added to the quotation that are not recognised online may still be correctly identified by our staff internally and quoted accordingly

Stock Code \*

Quantity \*

[Add to Quote](#)

Stock Code

Product Description

Price

Qty

You have no items in your quote.

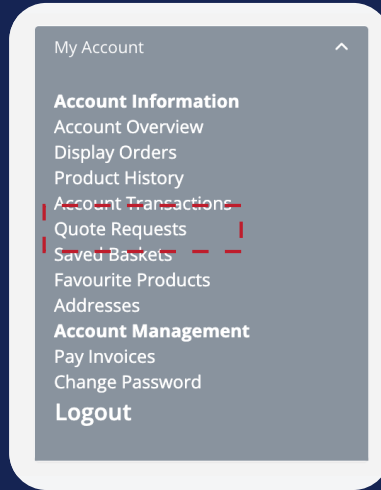
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# QUOTE REQUESTS

Two quick ways to add products to your favourites list

You can also add products to your Quote Request list using the two shortcut buttons available, making the process even quicker and easier.



112032 Blue Interfold 1ply Hand Towels

Stock Code: 7,112

Excellent Stock

Price Unavailable

Quantity: - 1 +

Add to Basket

Add to Favourites ☆

Add to Quote

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# FAVOURITE PRODUCTS

Add



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~~Saved Baskets~~

Favourite Products

~~Addresses~~

## Account Management

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Add Favourite

Existing Category

Which category would you like to add the favourite to?

No category

FAVOURITES

New category

Category name

Close

Save

## Create a new category

You can create categories to organise your favourite products, making them quicker and easier to find. Create as many categories as you like to streamline your ordering process.

## FAVOURITES



Mixed Light Coloured Cotton Wipers - (10kg)

Stock Code: DK10

[Remove from Favourites](#) [★ Move Favourite](#)

£6.33 (exc VAT) per Bag

- 0 +

Add



Pink Pearl Lotion Soap 5ltr

Stock Code: PINKPEARLOTIONSAP

[Remove from Favourites](#) [★ Move Favourite](#)

£5.05 (exc VAT) per 5ltr

- 0 +

Add



White T Shirt Wipers - (10kg)

Stock Code: WCH10

[Remove from Favourites](#) [★ Move Favourite](#)

£19.50 (exc VAT) per Bag

- 0 +

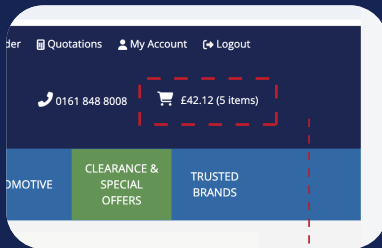
Add

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# MY BASKET

You can name and save your order baskets, making future reordering fast and effortless.



Home / My Basket

## My Basket

Simply adjust the quantity to update the "Total" in the basket.

	Stock Code	Description	In Stock	Qty.	Price	Total	Remove
	7.114(B)	Blue Z-Fold Hand Towels 1ply	In Stock	- 1 +	£12.96	£12.96	
	DK10	Mixed Light Coloured Cotton Wipers - (10kg)	Excellent Stock	- 1 +	£6.33	£6.33	
	WCH5BX	White T Shirt Wipers - (5kg)	Excellent Stock	- 1 +	£14.38	£14.38	
	MF200B/10	Smartora Microfibre Cloths 40 x 40cm	Excellent Stock	- 1 +	£1.95	£1.95	
	MFR200R/50	Smartora Microfibre Roll Blue 50 cloths 30 x 30cm	Excellent Stock	- 1 +	£6.50	£6.50	
Total Goods						£42.12	
Sub Total						£42.12	
VAT						£8.42	
Total						£50.54	

[Continue Shopping](#) [View Saved Baskets](#) [Save Basket](#) [Checkout](#)

[Empty Basket](#)

# SAVED BASKET

Create a new category

## My Basket

Saved Basket Has Been Created - [View Saved Baskets](#)

### Save Basket

You can save your order contents for later use by entering a new name below or by updating/replacing existing basket(s).

#### Create New Basket

Basket Name

February Orders

#### Update/Replace Existing Basket

Update Existing Basket Choose from Saved Basket

Replace Existing Items?

Save

Cancel

## My Basket

Saved Basket Has Been Created - [View Saved Baskets](#)

### Save Basket

You can save your order contents for later use by entering a new name below or by updating/replacing existing basket(s).

#### Create New Basket

Basket Name

February Orders

#### Update/Replace Existing Basket

Update Existing Basket Choose from Saved Basket

Replace Existing Items? March orders

Save

Cancel

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# SAVED BASKETS

Create a new category

My Account ^

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## Saved Baskets

Basket Name	Items	Value
-------------	-------	-------

March orders	0	£0.00
--------------	---	-------

View

Add to Basket

Replace Basket

Delete

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# PRICE BREAKS

Unlock bigger savings with our price break options the more you buy, the more you save.

Look out for the number with a "+", which shows where additional discounts begin.



Green C-Fold Hand  
Towels 1ply

Stock Code: 7.116(G)

Excellent Stock

100+

£9.14 (exc VAT) per Box

Qty	Price
1 - 99	£9.14 (exc VAT)
100+	£8.53 (exc VAT)

-

1

+

Add

# LOG IN DETAILS

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Search...



Quotations

Login / Register

0161 248 8008

£0.00 (0 items)

WET WIPES  
& NON-  
WOVENS

TEXTILE  
RAGS &  
WIPERS

PPE, SPILL  
CONTROL &  
AEROSOLS

JANITORIAL &  
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CLOTHS &  
TOWELS

AUTOMOTIVE

CLEARANCE &  
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OFFERS

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BRANDS

Login



\*\*\*\*\*



\*\*\*\*\*

Login

Password Retrieval

Already have a credit account?

Register your existing credit account today and start to enjoy the full services and benefits of the website.

If you are an existing Davis & Moore account holder you can simply activate your account for online services by completing the simple online form. We will verify your account and email you back your login details and password. This will be processed by the next working day.

Want to open a credit account?

Apply for a new credit account with Davis & Moore today.

If you are an existing UK business (excluding the Channel Islands) you can apply for a credit account with us. To start the application process you can fill in the online application form. This process could take up to 7 - 10 days for approval.

Apply for a credit account now



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# DISPLAY ORDERS

Check the status of your order

**Complete** – your order has been delivered

**Part Dispatched** – you have products that are on back order

**Dispatched** – your order has been picked and is on its way

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Search...

0161 848 8008

£0.00 (0 items)

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PPE, SPILL  
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## Order History

Filter

HAYL0001: Hayley Group Limited, Shelah Road, Halesowen, West Midlands, , B63 3XL

Customer Order No.	Order No.	Order Date	Delivery Address	Value	Status	
3654999-00	73281	12 Feb 2026	Hayley Group Limited Shelah Road Halesowen West Midlands B63 3XL	£626.64	In Progress	<a href="#">View Order</a>
3652995-00	73209	10 Feb 2026	Hayley Group Limited Shelah Road Halesowen West Midlands B63 3XL	£5854.01	In Progress	<a href="#">View Order</a>
3649668-00	73081	06 Feb 2026	Hayley Group Limited Shelah Road Halesowen West Midlands B63 3XL	£1980.00	Complete	<a href="#">View Order</a>
3648561-00	73035	05 Feb 2026	Hayley Group Limited Shelah Road Halesowen West Midlands B63 3XL	£695.25	Complete	<a href="#">View Order</a>
3648408-00	73029	05 Feb 2026	Hayley Group Limited Shelah Road Halesowen West Midlands B63 3XL	£197.12	Complete	<a href="#">View Order</a>

# ACCOUNT TRANSACTIONS

Account transactions - You can easily download a copy of your statement or any invoice at the click of a button.

WET WIPES  
& NON-  
WOVENS

TEXTILE  
RAGS &  
WIPERS

PPE, SPILL  
CONTROL &  
AEROSOLS

JANITORIAL &  
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## Transactions

If you require a copy statement click the copy statement button below and a pdf copy of your statement will be emailed to you.

Copy Statement

Invoice Address

Hayley Group Limited  
Shelah Road  
Halesowen  
West Midlands  
B63 3XL

Account No

HAYL0001

Credit Limit

0.00

Date

12/02/2026

Current	30 Days	60 Days	90 Days	120 Days	Total
16050.24	23316.78	33218.15	0.00	0.00	72585.17

Trans Date	Type	Our Reference	Your Reference	Due Date	Debit	Credit	Amount Due	Balance	
12 Feb 2026	INV	3012804	3648561-00	29 Apr 2026	834.30	0.00	834.30	72585.17	Copy Inv
10 Feb 2026	INV	3012693	3649668-00	29 Apr 2026	2376.00	0.00	2376.00	72585.17	Copy Inv
10 Feb 2026	INV	3012692	3645477-00 - ADDITION TO ORDER	29 Apr 2026	148.56	0.00	148.56	72585.17	Copy Inv
10 Feb 2026	INV	3012691	3645477-00	29 Apr 2026	6892.72	0.00	6892.72	72585.17	Copy Inv

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# ADDRESSES

This section allows you to view all of your saved delivery addresses.

Any new delivery address you use when placing an order will automatically be added to this section.

WET WIPES  
& NON-  
WOVENS

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RAGS &  
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PPE, SPILL  
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## Manage Web Delivery Addresses

Logged in customer reference: 00000000

Search Web Delivery Addresses

Search by name/postcode

Search

Happy Group Limited 10000 Road 10000000 10000000 10000000	Happy Group (Public Ltd) 10000000 10000000 10000000 10000000
Happy Group (Public Ltd) 10000000 10000000 10000000	Happy Group (Public Ltd) 10000000 10000000 10000000

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# MAKE A PAYMENT

WET WIPES  
& NON-  
WOVENS

TEXTILE  
RAGS &  
WIPERS

PPE, SPILL  
CONTROL &  
AEROSOLS

JANITORIAL &  
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## Make Payment

Please note, any payments made may take up to 24 hours to be reflected on your account.

View

Show  entries

Search:

Invoice Month	Total Invoice	Total Outstanding	Select To Pay
Dec 2025	33501.55	33218.15	<input type="checkbox"/>
Jan 2026	23316.78	23316.78	<input type="checkbox"/>
Feb 2026	16050.24	16050.24	<input type="checkbox"/>

Showing 1 to 3 of 3 entries

First Previous  Next Last

Pay Now

Amount Selected To Pay: 0.00

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# CHANGE PASSWORD

To maintain security, always change your password when a member of staff leaves

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## Change Password

You can change your account password here.



Old Password



New Password



Confirm New password

Change Password

We'll also send you an email to confirm password change.  
We highly recommend that you use a combination of letters,  
numbers and special characters to make your password as secure  
as possible.



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# NON-STOCKED PRODUCTS

A **non-stock item** is a product that we do not keep in our warehouse on a regular basis. These items are **ordered in specifically when you place your order**, which means they may have a **slightly longer lead time than standard stocked products**. Once the item arrives with us, it will be **dispatched to you immediately**.



1099 Micro Mini Jumbo  
2ply

Stock Code: 1099MINIROLL

Out of Stock

+

£16.49 (exc VAT) per Case



Cotton Stockinette Cut  
Lengths - (4KG)

Stock Code: CS4BX

Out of Stock

£19.50 (exc VAT) per Box



## Out of Stock

If a product is shown as Out of Stock, you can still add it to your order. It will be delivered automatically once it becomes available again.

## Made to Order

This product is a Production Order item, meaning it is made to order rather than taken from stock. Because of this, it may show as Out of Stock on the website. However, you can still place your order, and the item will be produced and delivered once manufacturing is complete.

# DELIVERY

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## Delivery Estimator

Quickly get an estimated delivery cost when using a new address.

The screenshot shows a web form for a delivery estimator. At the top left, there is a 'Continue Shopping' link and an 'Empty Basket' button. On the top right, there are 'View Saved Baskets', 'Save Basket', and 'Checkout' buttons. The form is divided into two main sections: 'Delivery Estimator' and 'Promotional Codes'. The 'Delivery Estimator' section includes a 'Country' dropdown menu set to 'United Kingdom', an 'Enter Post Code / Zip Code' field with 'SK8 4PJ' entered, and a 'Get Delivery Cost' button. Below this, there are two radio button options for delivery zones: 'D&M Own Transport Zone 2' (selected) with 'Across the Entire UK' and 'Free' cost, and 'National Courier Zone 2' with 'Across the Entire UK' and '£25.00 (ex VAT)' cost. An 'Update' button is at the bottom of this section. The 'Promotional Codes' section has an 'Enter Promotion Code' field with the instruction 'If you have a promotion code, enter it here.' and an 'Apply Code' button. Red dashed boxes highlight the 'Country' and 'Post Code' fields, the 'Get Delivery Cost' button, the delivery zone options, and the 'Promotional Codes' section. Red dashed arrows point from the 'Delivery Estimator' title to the 'Country' field and from the 'Promotional Code' title to the 'Apply Code' button.

## Promotion Code

From time to time we can offer promotional codes.

## Delivery Option

Pick the delivery option that best meets your needs

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# BESPOKE PRODUCTS

If we have created a bespoke wet wipe for you, this section allows you to reorder it quickly and easily.

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- Textile Rags & Wipers
- PPE, Spill Control & Aerosols
- Janitorial & Cleaning
- Packaging Materials
- Microfibre Cloths & Towels
- Automotive
- Clearance & Special Offers
- Trusted Brands

## Wet Wipes & Non-Wovens



Wet Wipes



Non-Wovens



Private Label

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# BESPOKE PRODUCTS

If we have created a bespoke wet wipe for you, this section allows you to reorder it quickly and easily.

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- Textile Rags & Wipers
- PPE, Spill Control & Aerosols
- Janitorial & Cleaning
- Packaging Materials
- Microfibre Cloths & Towels
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- Trusted Brands

## Wet Wipes & Non-Wovens



Wet Wipes



Non-Wovens



Private Label

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